

To our customers and collaborators,

In Hoteles Araiza® the safety of our clients and collaborators is our main priority, especially in this difficult situation.

Due to the circumstances, we understand that is not a priority to travel; however if you do so, we want to inform you that we are taking extraordinary measures of cleanliness and disinfection in common areas and rooms, so you would feel safer into our hotels.

The measures that we execute are:

- We are following up the instructions of health prevention according to the. [Mexican Association of Hotels and Motels](#).
- We increase our cleaning and disinfection procedures, especially in the areas with highest traffic.
- Constant sanitation of rooms, especially at entrances and living rooms.
- We placed disinfectant gel in different points of the hotel.
- A protocol of preventive measures was established with the hotel's collaborators, being constantly reviewed by the company's medical personnel.
- Extra cleaning with chemicals in consumption areas (tables, our lobby bars) and contact items/surfaces such as telephone, remote control, door key, single-lever and transport vehicles for guests.
- Identify clearly the provenance of our guests to follow a more exhaustive review if necessary.

We are ready to keep receiving our customers with the quality and security that characterizes us.

To know more information about this topic, we recommend you to access these websites of these organizations through the next links:

[World Health Organization \(WHO\)](#)

[Centers for Disease Control and Prevention \(CDC\)](#)

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